

✓ **CLEAR**
✓ **COMPLETE**
✓ **CONNECTED**

The industry's only
**comprehensive construction
defect solution.** Designed
to minimize exposure by
proactively reducing the
likelihood of claims at
every stage while reducing
their impact.



Risk Management for the Modern World

The average claim settlement amount has increased by nearly 35% in recent years, and that does not include defense costs. Traditional methods of risk management no longer offer the necessary protection from rising settlement amounts and increasing claim complexity.

That's why we created ClearView: **the industry's first truly proactive builder risk management program.**

From quality assurance checks during construction to resolving your most challenging disputes, ClearView sweats the details so you can stay focused on your core business.

Most risk management programs have not evolved to meet the modern challenges faced by builders and their insurers.



Merely requiring arbitration as the sole remedy is no longer enough to guard against bogus or inflated claims.



Builders lose their connection with customers when homes are resold, and subsequent purchasers are more than twice as likely to sue.



Tracking data for insurance purposes has become increasingly difficult, impacting everything from accurate underwriting to accessing coverage.

CLEARVIEW INCLUDES...

Quality Assurance Inspections

- ✓ **Building Envelope:**
Foundations, Windows, Weather Resistance Barrier, Lathe, Siding, Stucco, Roofs
- ✓ **Structural:**
Exterior and Interior Framing
- ✓ **Building Systems:**
Mechanical, Electrical, and Plumbing

Quality Construction Pledge

- ✓ Cutting edge legal protections with no legalese
- ✓ Support to ensure materials include sound dispute resolution methods, like class action waivers and the right performance standards
- ✓ Training to help your teams use effective tools to prevent disputes from escalating
- ✓ Complete dispute resolution services that incorporate proactive claims shepherding and phone mediation
- ✓ On-site evaluations and mediations with certified construction experts
- ✓ Property title tracking

Communication & Transparency

- ✓ Access QB Builder Link® our easy-to-use data collection tracking software
- ✓ Seamless communication between our expert field consultants, the homebuilder and their trades
- ✓ See the current status of issues and who is accountable for resolving them
- ✓ Access the reports you need, whenever you need them, from anywhere

Insurance Claims Management

- ✓ Customized account set-up to meet the needs of the builder and the requirements of its insurance policy
- ✓ Concierge-level service from accounting and insurance professionals for data cleansing and reporting
- ✓ Access to tracking software and detailed reporting for builders and their insurers
- ✓ Bodily injury reporting
- ✓ Access to a full-service third-party administrator

The background of the page features a stylized, blue-tinted architectural rendering of a modern building with large glass windows and balconies. A solid yellow vertical bar runs along the left edge of the page. The text is overlaid on the right side of the page.

COMPREHENSIVE & COMPETITIVE

ClearView is a true, single-source solution to some of our industry's most pressing construction defect challenges.

Just as importantly, ClearView pays for itself by not only reducing the time you and your staff spend managing these issues, but also by preventing them in the first place.

ClearView unites the expertise of two nationwide leaders in construction quality and protection: Professional Warranty Service Corporation (PWSC) and Quality Built. Together, they bring decades of experience reducing builder and insurer risk through innovation.

INTELLIGENTLY INFORMED

The Advanced Builder Portal paired with QB Builder Link® keeps you in the know about your quality assurance program, inspection findings, and trade performance without burying you in paperwork.

We've meticulously cataloged millions of data points on product performance, installation techniques, and associated risk of loss. Now you can recognize trends in claims and spending and target opportunities for improvement to meet insurance reporting requirements. It's all here.

And it's all stored safely and securely for as long you need to retain it.

A professional quality assurance program is about more than just inspections. It's about well-executed, well-documented solutions that reduce risk before and after occupancy.

SMARTER FROM THE START

Only ClearView reduces and eliminates potential claims before the first nail is driven. Our quality assurance inspections happen throughout the construction process, catching potential issues before they happen.

Highly trained personnel work with customers to understand the root of their concerns and solve them before they escalate. From our enhanced warranty language, proven to prevent class actions, to our in-home resolution process, every element of the ClearView process has been thoughtfully designed to reduce your exposure while leaving homeowners satisfied.

COMPLETE, PROACTIVE PROTECTION

ClearView is a process-driven risk mitigation and warranty administration program that combines three core functions of risk management — litigation avoidance, customer service, and claims management — with proactive quality assurance services that protect builders, insurers, and homeowners.

Most conventional warranty programs react to warranty claims, throwing money — your money — at them to make them go away.

ClearView is different.

We anticipate and identify issues before they arise, then use our experience, insights, and know-how to correct any issues and give builders greater legal protection and de-escalate potential claims. When claims do occur, ClearView's technology, reporting tools, and people keep you informed and empowered without the burden of managing the details.



Happier homeowners



Fewer callbacks & claims



Reduced defense & claims costs

CLEARVIEW IS A PARTNERSHIP BETWEEN:



About Quality Built

Quality Built, established over 25 years ago, is the nation's largest and most respected third-party quality assurance inspection, risk management, and sustainability solution provider for new building construction. Backed by a team of architects, engineers and inspectors with years of collective experience and expertise in the industry, QB has developed a purpose-built software platform and robust proprietary database that addresses construction risk, encourages collaboration and delivers qualitative and quantitative data – allowing builders to effectively make informed business decisions. QB's inspection capabilities cover all phases of construction and sustainability and include, but are not limited to: Technical Plan Reviews,[™] Geotechnical Consulting, Energy Modeling and Utility/Government Incentive Management, Site and Project Risk Assessments, Quality Assurance Inspections, Forensic Investigations, Property Condition Assessments, Water Intrusion Mitigation, Fit and Finish Inspections, Litigation Support, and more.



About PWSC

PWSC is nationally recognized as an indispensable risk management partner in the new home construction ecosystem. Since 1995, PWSC has enrolled over 1,400,000 homes from America's top builders in our warranty programs.

As the housing market continues to evolve, so does PWSC. With nearly a century of combined in-house builder experience with multiple top ten builders, the PWSC team is uniquely positioned to lead the charge in offering ground-breaking, comprehensive risk management solutions.

That's Confidence You Can Build On!



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